

# 2016 Benefits Service Provider Contact List

Human Resources Service Center 215-503-4772 [HRquestions@jefferson.edu](mailto:HRquestions@jefferson.edu)

VENDOR	PHONE	WEBSITE
<b>BANKING</b>		
Freedom Credit Union	215-612-5900	<a href="http://www.freedomcu.org">www.freedomcu.org</a>
<b>COBRA</b>		
ADP	800-778-0043	
<b>DENTAL</b>		
Aetna DMO	800-THEDMO-1	<a href="http://www.aetna.com">www.aetna.com</a>
Delta Dental (group #2564)	800-932-0783	<a href="http://www.deltadentalins.com">www.deltadentalins.com</a>
<b>DISABILITY</b>		
CIGNA (Short and Long Term Disability)	855-689-6673	<a href="http://mycigna.com">mycigna.com</a>
Aon Hewitt (Long Term Disability for Physicians)	877-815-6366	
<b>FMLA (FAMILY MEDICAL LEAVE ACT)</b>		
CIGNA	855-689-6673	<a href="http://mycigna.com">mycigna.com</a>
<b>FLEXIBLE SPENDING ACCOUNT</b>		
ADP	800-778-0043	<a href="http://myspendingaccount.adp.com">myspendingaccount.adp.com</a>
ADP (pre-enrollment education)		<a href="http://spendingaccounts.info">spendingaccounts.info</a>
<b>LIFE INSURANCE</b>		
Reliance Standard (Life Insurance and AD&D)	800-351-7500	<a href="http://www.reliancestandard.com">www.reliancestandard.com</a>
<b>MEDICAL</b>		
IBC Health Plans	800-ASK-BLUE	<a href="http://www.ibx.com">www.ibx.com</a>
JEFF NOW (Physician Referral Service for Employees)	855-JEFF-123	<a href="http://www.jeffersonhospital.org/finddoctor">www.jeffersonhospital.org/finddoctor</a>
Jeff Networks (Jefferson Health System's link to ACO Plus and JeffPLUS)		<a href="http://www.jeffnetworks.org">www.jeffnetworks.org</a>
Blue Card PPO Network (National Blue Cross Network)	800-810-BLUE	<a href="http://www.bcbs.com">www.bcbs.com</a>
<b>MEDICARE SUPPLEMENTAL PLANS</b>		
Independence Blue Cross	877-393-6733	<a href="http://www.ibx.com">www.ibx.com</a>
<b>PRESCRIPTION</b>		
OptumRx	800-797-9791	<a href="http://www.optumrx.com">www.optumrx.com</a>
<b>RETIREMENT</b>		
TIAA-CREF (TDAs and Retirement Plans)	800-842-2888	<a href="http://www.tiaa-cref.org/jefferson">www.tiaa-cref.org/jefferson</a>
TIAA-CREF (to schedule individual counseling sessions)	800-842-2888	<a href="http://www.tiaa-cref.org/schedulenow">www.tiaa-cref.org/schedulenow</a>
Aon Hewitt Your Pension Resources™ (DB Pension Plans)	855-354-6942	<a href="http://www.yourbenefitresources.com/jeffersonretirement">www.yourbenefitresources.com/jeffersonretirement</a>
Social Security Administration/Medicare	800-772-1213	<a href="http://www.ssa.gov">www.ssa.gov</a>
<b>VISION</b>		
Davis Vision	800-999-5431	<a href="http://www.davisvision.com">www.davisvision.com</a>
<b>WELLNESS (LIVEWELL@JEFF)</b>		
RedBrick Health	877-263-3554	<a href="http://MyRedBrick.com/Jefferson">MyRedBrick.com/Jefferson</a>
<b>OTHER VALUABLE BENEFITS</b>		
Benefits Plus (Voluntary Benefits)	855-515-5800	<a href="http://www.jeffersonbenefitsplus.com">www.jeffersonbenefitsplus.com</a>
Carebridge (Work-Life Support Services/Access Code W7SDF)	800-437-0911	<a href="http://www.myliferesource.com">www.myliferesource.com</a>
FirstCall Employee Assistance Program	800-382-2377	<a href="http://www.firstcalleep.org">www.firstcalleep.org</a>

